



**Abracadabra
Restoration**

Water • Fire • Mold

The central graphic for Abracadabra Restoration. It features a cartoon wizard character in a blue robe and hat, holding a wand that emits a star. The text "Abracadabra Restoration" is in a large, blue, outlined font. Below it, "Water • Fire • Mold" is written in a smaller, blue, outlined font.

Why Professional Restoration

“Damage repair is a professional specialty that differs substantially from other trades that superficially appear to be similar. Residential cleaning, painting, remodeling and janitorial services may include some of the same procedures required in a fire damage repair. However, effective treatment of fire and smoke damage usually involves a flexible approach to materials, techniques and objectives. Of particular importance is recognition of environmental and health implications of heat, fire residues, moisture and odor, which directly influence repair decisions”.

Expertise in Insurance Claims

- Understanding the insurance claim process
- Understanding policy & coverage terminology
 - Return to pre-loss condition
 - Same, like, and kind quality materials
- Understanding the multi-party project
- How to document and supplement for hidden damages
- Avoiding or minimizing work stoppage
- Code upgrades
- It is the building owner's right to choose and hire the contractor; a professional restorer works for the building owner and should be their liaison with the insurance company

Phases of Restoration:

Emergency Services

- Identify stakeholders
- Safety Inspection
- Has the scene been released
- Mitigate damages
- County Assessors records - age of structure
- Asbestos and/or Lead risks
- Preserve subrogation rights
- Emergency drying, removal and protection of furnishings, board-up, or deodorization

Commercial Storm Damage



Phases of Restoration:

Contents Restoration

- The handling of personal property within a business that has been affected by smoke or water. This may include a “pack-out” for processing, allowing building repairs to continue.
- Cleaning or restoring of personal property and building contents
- Inventory of non-salvage items
- Art Restoration, electronic data retrieval

Fire Damage



Phases of Restoration:

Building Restoration & Reconstruction

- Architects stamp for plans and permit
- Scope of work with adjuster and building owner
- Meet with mortgage lender's inspector
- The removal of smoke residues, odor, remedy of water damage
- Predict code upgrade requirements
- Salvage versus Replace
- Meet with building inspector – rough, intermediate and final trade inspections

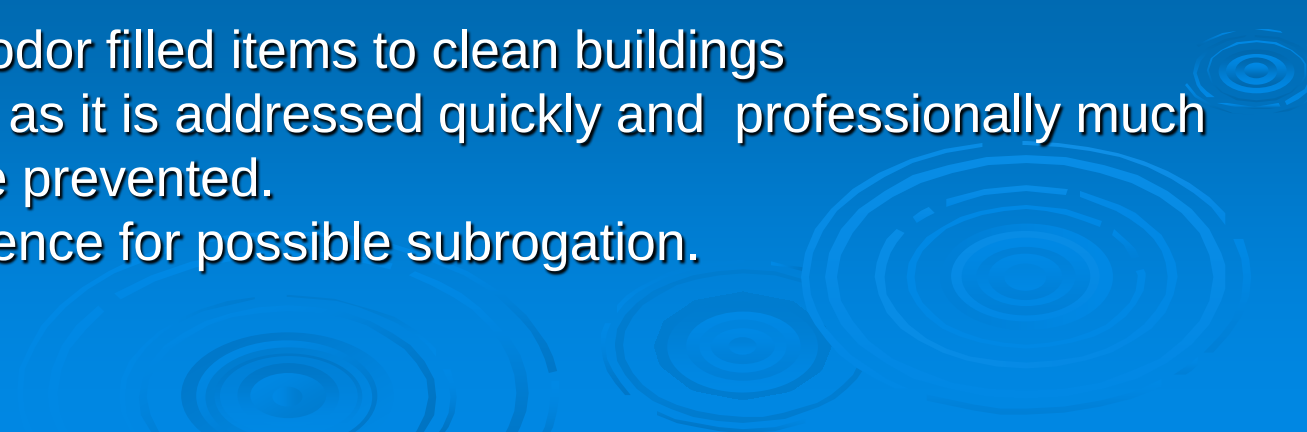
Reconstruction



Phases of Restoration: Special Services

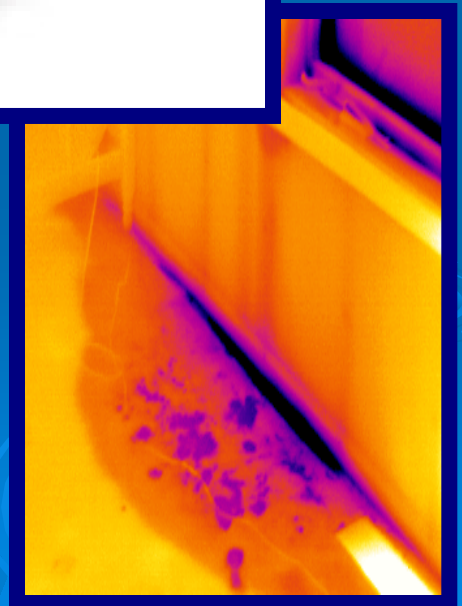
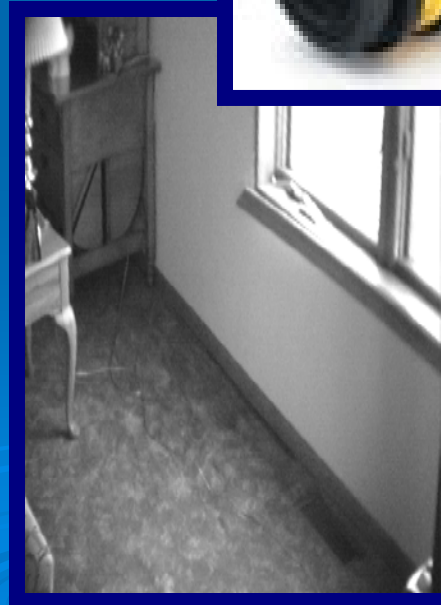
- Engineers
- Architects
- Industrial Hygienists
- HVAC
- Hazardous waste disposal

Do's and Don'ts in the event of a Water Loss

- Safety first, are all occupants out of harms way
 - Do stay away from sagging ceilings and electrical equipment or outlets
 - Do act promptly, time is critical to prevent additional damage
 - Do call your insurance company
 - Do call a licensed and certified restoration company
 - Do gather all important documents and valuables
-
- Don't underestimate the situation, much of the damage is not visible to the naked eye.
 - Don't relocate soot/odor filled items to clean buildings
 - Don't panic, as long as it is addressed quickly and professionally much of the damage can be prevented.
 - Don't spoil any evidence for possible subrogation.
- 
- The background of the slide features a blue gradient with several concentric white circles representing water ripples, primarily located in the lower right and bottom center areas.

Infrared Thermography

Thermography is the use of an infrared imaging and measurement camera to "see" and "measure" thermal energy emitted from an object.



Mold

- Molds are part of the natural environment. Inside a structure, mold is usually caused by an environment that contains elevated moisture.
- Potential health effects and symptoms associated with mold exposure include allergic reactions, asthma, and other respiratory complaints – infants, elderly and immune-compromised individuals are especially vulnerable.
- It is often required to disclose mold issues.



Mold Remediation

- Always use a certified professional
- Credentials and proper Insurance: Pollution/Mold, Liability, Professional Insurance/Errors and Omissions
- Preliminary Visual Inspection (with Infrared camera)
- Air sampling by an independent Indoor Environmental Professional after mold remediation
- Proper Documentation and Disclosures



Final Stage

- Pack Back contents
- Replace non-salvageable equipment
- Stocking merchandise and supplies
- Reconnect all utilities
- Final inspections with Fire, City, County, and Health Department

Back in Business



Questions

